



## National Finance Center Customer Notification

# NFC Help Desk - Modified Hours of Operations for February 9, 2016

February 4, 2016

Dear Customer:

The National Finance Center (NFC) will be operating with a substantially reduced staff because of a regional holiday on Tuesday, February 9, 2016. As a result, the hours of operation for the NFC Contact Center (NCC) will be adjusted. The NCC will be operational from 7:30 am CST until 2:00 pm CST.

Hold times may be longer than usual, so we are asking customers to report issues via Remedy Requester Console, by e-mail at [nfccontactcenter@nfc.usda.gov](mailto:nfccontactcenter@nfc.usda.gov) or by leaving a voicemail message. Messages will be returned as quickly as possible.

We appreciate your cooperation and understanding during this time period. Please share this information within your organizations as needed.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov).